

Dialog and Resolve LLC

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Single Question Model Infused with Group-Process Models, and Personal-Disagreement Processes © 2022-10-06

Step 1: What is the question we are trying to answer?												
			Step 4	Step 5	Step 6	Step 7						
			Gather opportunity costs and TRIPS Interests T R I	Generate Possible Solutions using Creative Thinking Tool(s) and/or Research Possible Solution 1 Possible Solution 2 Possible Solution 3 Possible Solution 4	Pick one of the solutions using an Appropriate Decision Making Tool	Craft Accountability for the Solution Who is going to do what by when with what resources & how will the people		Compete - with a high level of concern for the Team's Interests				Avoid - only to put off a conversation until a better time/place
Steps 2-3 The Positional Authority gets to decide the Group Process			S	Possible Solution 5 Possible Solution 6 etc	1 Solution	who need to know the step(s) is(are) done know when it (they) are done?		h level of concer				f a conversation
Terms used by Dialog Dojo	Terms by Crucial Conversations	Terminology used by Vroom-Yetton- Jago Model					Appropriate Personal Process options for each Group Process	Compete - with a hig	Collaborate	Compromise	Accomodate	Avoid - only to put off
Intensive Care (IC)	Command	A1 - Autocratic	Leader does Steps 4-7				Leader	Х				
			Steps 4-5, as needed, Leader asks				Members				Х	
		A2- Autocratic	team mem information -	nbers for specific doesn't necessarily	Leader does Steps 6-7		Leader	X				
			tell them what the information is needed for				Members	Х	Х	Х	<u> </u>	
Consult	Consult or Vote	C1 - Consultative	members of doing and	eader informs team what the leader is may, as needed,	Leader do	Leader does Steps 6-7		x				
			individually ask opinions; however, the team is not brought together for discussion.				Members	х	х	х		
		00 0 ""	Steps 4-5, Facilitator gets the team together to have an open dialog. The Leader may facilitate. Leader does Steps 6-7 The Leader may facilitate.			Leader	х	х				
		C2 - Consultative				Members	х	х	х			
orate	orate	G - Group	Steps 4-7, Facilitator gets the team together to have an open dialog. The Leader may facilitate if the leader and team are skilled at				Leader		х			
Collaborate		(Collaborate)	facilitation and collabortion; otherwise, it would be best to have a third- party facilitator. Decision - all thumbs up or sideways.				Members		х			